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Department of Insurance
Financial Institutions
and Professional Registration
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FOR IMMEDIATE RELEASE
Wednesday, April 9, 2008

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NPS agrees to suspend preneed sales in the State of Missouri

LEBANON, MO – The Missouri State Board of Embalmers and Funeral Directors today obtained an agreement from National Prearranged Services, Inc. (NPS) to temporarily suspend all sales of preneed contracts in the State of Missouri. The agreement is effective immediately.

The Board is committed to safeguarding the interests of all Missouri consumers. Registered preneed sellers have an obligation to honor the promises they've made to Missouri consumers.

Funeral directors are cautioned to ensure they maintain adequate records and evaluate any preneed arrangement sold on behalf of their funeral establishment.

The agreement is a voluntary agreement and does not constitute disciplinary action. NPS has not admitted any violation of Missouri law.

About the Missouri Department of Insurance, Financial Institutions & Professional Registration

The Missouri Department of Insurance, Financial Institutions and Professional Registration (DIFP) is responsible for consumer protection through the regulation of financial industries and professionals. The department's seven divisions work to maintain consumer confidence by examining and monitoring industries and professions and by establishing coherent and evolving policies. DIFP works to enforce state regulations both efficiently and effectively while encouraging a competitive environment for industries and professions to ensure consumers have access to quality products.