

DETAILS OF COMPLAINT

GIVE FULL DETAILS OF YOUR COMPLAINT. Be specific. What happened? When? **USE BLACK INK.** Type or print legibly. Use additional sheets if necessary. Please attach all pertinent documents regarding this complaint.

On October 14, 2021, I arrived at the Division of Professional Registration to attend a board meeting of the State Board of Embalmers and Funeral Directors as a newly appointed Board member. I arrived at 11:30 AM and waited in the conference room as lunch was to come at 12 noon. At approximately 11:45 AM Lori Hayes, then Executive Director, asked me to come to her office as she needed to get some more information from me. I accompanied her to the office where she only asked for my home address and I met one of the processing technicians and we returned to the conference room where I had left my portofolio. It took less than five minutes for Ms. Hays and I to get my home address and return to the conference room. She could have done this in the conference room or lobby as she did with the other new board members.

It turns out this was a ruse to separate me from my portofolio while Andy Moore, then Chairman opened my portofolio, rifled through my papers and took pictures of my personal notes which he read at the Board meeting and repeatedly lied saying they were given to him before the meeting by one of the new board members. This is not true. He lied to the Board and industry members present in the audience and obtained the information he read by stealing it.

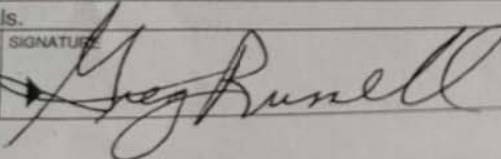
Ms. Hayes facilitated the theft of my personal notes by acting in concert with Mr. Moore and was fraudulent and dishonest in her representations to me. She was key to the illegal actions of Mr. Moore. He could not have accomplished his illegal task without her complicit help.

Her actions of lying and facilitating the theft are reprehensible and dishonorable, not to mention illegal and warrant discipline to her funeral director and embalmers license for violation of 333.330.2(5)(6)(14) RSMO. How this must appear to the profession and the public is shameful and is not representative of the profession.

Check here if you have included additional sheets or other materials.

NOTICE: All complaints must be signed. Such signature also authorizes the Board/ Committee/Commission to release a copy of the complaint to the licensee who is the subject of the complaint.

SIGNATURE



DATE

10-27-2021